
NATIONAL COMMODITY & DERIVATIVES EXCHANGE LIMITED

Circular to all members of the Exchange

Circular No. : NCDEX/MEMBERSHIP-036/2023

Date : July 28, 2023

Subject : Updation of correct Mobile number and Email ID in UCC database

This is with reference to the Exchange Circulars nos. NCDEX/Membership-003/2017/021 dated January 27, and NCDEX/MEMBERSHIP-034/2022 dated December 05, 2022 on the 'Updation of correct Mobile number and Email ID in UCC database'

Members are once again advised to ensure that correct contact details of clients should be updated in the Exchange UCC records before a trade is executed in the client's trading account.

The details of mobile numbers and emails ids identified as invalid or incorrect are being shared with the Members on a daily basis in their Extranet folder at the following location.

WEB Extranet -> Reports -> Dnld folder -> NCDEX_TMID_ Client with Improper Mobile Number & NCDEX_TMID_ Client with Improper Email ID (file names).

Members are advised to rectify the incorrect mobile number/Email id before the end of the same month, failing which the status of that particular code will be changed to 'Suspended'.

In such cases, if the client's mobile number or email id is correct, the member should communicate the same to the Exchange through email mail on askus@ncdex.com and also update the UCC records accordingly.

All the members are advised to take note of the same and ensure compliance.

For and on behalf of

National Commodity & Derivatives Exchange Limited

Smita Chaudhary
Senior Vice President

For further information / clarifications, please contact

1. Customer Service Group on toll free number: 1800 26 62339
2. Customer Service Group by e-mail to : askus@ncdex.com