
NATIONAL COMMODITY & DERIVATIVES EXCHANGE LIMITED

Circular to all members of the Exchange

Circular No. : NCDEX/COMPLIANCE-042/2019

Date : October 24, 2019

Subject : Creating Investor Awareness and Safeguarding the Data

SEBI has communicated to the Exchange that certain fraudsters are collecting data of customers who are already into trading on Exchanges and sending them bulk messages on the pretext of providing investment tips and luring them to invest with them in their bogus firms by promising huge profits. There is need to sensitize, create awareness among the investors about the same.

In view of the above, all the members are required to sensitize their investors and create awareness on the above issue. Further, members are advised to take necessary steps to safeguards data of the customers / investors registered with them and not to share or reveal such data to unauthorized persons.

Members are advised to take note of the above and comply with the same.

For and on behalf of
National Commodity & Derivatives Exchange Limited

Satish Muley
Senior Vice President – Inspection & Enforcement

For further information / clarifications, please contact

1. Customer Service Group on toll free number: 1800 26 62339
2. Customer Service Group by e-mail to : askus@ncdex.com