
NATIONAL COMMODITY CLEARING LIMITED

Circular to all Members and Participants

Circular No. : NCCL/LOGISTICS-001/2019

Date : January 1, 2019

Subject : Contact details of Customer Service Group of empanelled Warehouse Service Providers (WSPs)

As a part of clearing & settlement functions, NCCL has empanelled Warehouse Service Providers (WSPs) for settlement of delivery obligations arising out of trades / deals executed on NCDEX platform.

In order to serve the Participant better and improve processes, the WSPs have been advised to set up a grievance cell to handle customer complaints. Participants are advised to send an e-mail to the Customer Service Group of the respective WSP with a copy to Customer Service Group of NCCL for any complaint, feedback, query, suggestion on issues relating to warehousing services of such WSP.

The contact details and e-mail Ids of Customer Service Group of WSPs is given in the below table;

Sr. No.	WSP	Email ID	Phone Nos.
1	National Collateral Management Services Limited	askus@ncml.com	0124-4338200
2	National Bulk Handling Corporation Private Limited	askus@nbhcinia.com	1800 103 6242
3	Kalyx Warehousing Private Limited	askus@kalyxwarehousing.com	079-6170 6000
4	LTC Commercial Company Private Limited	askus@lrcagro.in	1800 2005 101/ 8003593435/403
5	Shree Shubham Logistics Limited	askus@ssll.in	022-3364 7500/ 022-3364 7597
6	Janhavi Promoters Private Limited	askus@janhavi.co.in	1800 2122 320
7	Star Agriwarehousing And Collateral Management Limited	askus@staragri.com	022-61829654 / 8356918561/ 9136943707
8	JICS Logistic Limited	askus@jicslogistic.com	1800 200 5003/ 9350274983

The copy of e-mail can also be marked to NCCL-CSG at contactus@nccl.co.in

For and on behalf of
National Commodity Clearing Limited

Hemant Singhvi
Chief Operating Officer

For further information / clarifications, please contact

1. Customer Service Group - Phone Nos. 1800 266 6007
 2. Customer Service Group by e-mail to: contactus@nccl.co.in
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